

## QUALITY POLICY

The adherence to the highest locally and international standards is paramount in our quest for excellence in all that we do.

The prime objective of The Ripplebrooke Group is to provide a product and service of a standard that satisfies the continuous needs and expectations of its customers in a cost effective, safe and environmentally friendly manner in recovering, refining, beneficiation, processing of Run of Mine (ROM) material and trading of precious and base metals.

The CEO of The Ripplebrooke Group are fully committed to ensure that the stated level of performance is, where possible, continuously improved. Therefore a quality management system has been implemented and will be maintained in accordance with the latest version of ISO 9001.

To satisfy the requirements of the quality management system, the following cornerstone policies have been instituted:

- All employees shall demonstrate their commitment to quality through the adherence to policies and procedures contained within the quality management system manual
- It is the responsibility of management to ensure that the requirements of the quality management system are understood at all levels of employment throughout the company
- Customer requirements are clearly defined, understood and satisfied at all times
- Techniques and methodologies applied are expressly aimed at the prevention of non-conformance and continuous improvement
- The quality management systems will address the occupational health, safety and environmental requirements as applicable to The Ripplebrooke Group
- The quality management system will be regularly audited and reviewed to ensure its continued suitability and effectiveness
- Company employees at all levels will always act in a responsible and ethical manner in the interest of the customer